

Our Quality Policy

We at Redington are committed to fulfilling the organisation's quality management system requirements by:



Fulfilling our commitment to exceeding expectations.



Providing services with greater efficiency and responsiveness.



Adopting safe practices to ensure trust and satisfaction among all stakeholders.



Empowering employees through training and involvement in the QMS to foster a culture of quality and innovation.



Focusing on the consistent improvement of the QMS and actively involving our employees, customers, vendors, and all interested parties in activities to help achieve this.



Committing ourselves to comply with applicable laws and regulations, as well as any contractual obligation and internal requirement.



Regularly evaluating and enhancing processes to improve service quality.



Ensuring awareness amongst all associates to ensure objectives of the QMS are achieved and upheld.

WHAT THIS MEANS FOR US?

Awareness

Recognising our role in supporting organisational objectives.

Responsibility

Adhering to established processes and communicating suggestions for improvement.

Engagement

Upholding quality standards within all areas of work.