# **CORPORATE** PRESENTATION





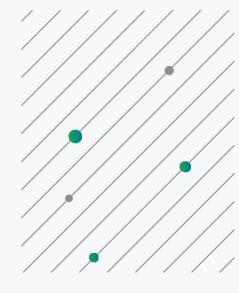
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Disclaimer

This presentation contains "forward looking statements" including, but without limitation, statements relating to the implementation of strategic initiatives, and other statements relating to Redington Limited's future business developments and economic performance.

While these forward-looking statements indicate our assessment and future expectations concerning the development of our business, a number of risks, uncertainties and other unknown factors could cause actual developments and results to differ materially from our expectations.

These factors include, but are not limited to, general market, macro-economic, governmental and regulatory trends, movements in currency exchange and interest rates, competitive pressures, technological developments, changes in the financial conditions of third parties dealing with us, legislative developments, and other key factors that could affect our business and financial performance.

Redington Limited undertakes no obligation to periodically revise any forward-looking statements to reflect future / likely events or circumstances.



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## ~5,200

Redingtonians creating a culture of inclusion, creativity, and innovation

## 70,000+

**Channel Partners** 

180 Warehouses

~450

**Brands** 

Sales Offices

15

Our own Service Centers 25

70

Partner Service Centres



#### **Products , Service & Solutions Company**

- An Emerging Markets Multinational with presence across 40 markets
- Distributor entire gamut of IT products, Smartphones, Solar, etc.
- Service & Solutions Managed, Cloud, Logistics, BPM, BPO, 3D Printing services



#### Professionally managed, Board-governed

- A listed entity with no promoter, Chairman is Non-executive Director
- AA+/Stable long term rating by ICRA/CRISIL
- Experienced executive Leadership team with stable middle management
- 'A' ESG Rating from MSCI



#### **Outstanding Financial Performance**

- \$10.8bn+ company with a strong double digit-CAGR for 17 years
- ROE at 17% and ROCE at 23% in FY24

#### 1993 - 98

- Commenced IT distribution in India with HP Contract.
- Consolidated top 4 brands HP, Epson, Seagate & Intel.
- Started Redington Services, the backbone of Solutions Business





The Making of

Redington

- Implementation of ERP System by JBA.
- Started the PC & Server Division for HP, Compaq, IBM & Microsoft.
- Signed-up with IBM to start • Enterprise software Vertical followed by McAfee & Cisco
- Started operations in Dubai, followed by KSA and other countries in the region.
- CRISIL upgraded ratings as P1+ • (Degree of safety is very strong) for short-term debt.



#### 2003 - 06

- equity.

- Club.

....................................

 Strategic investment by Synnex with 36% equity. Investment by PE Fund **Chrys Capital with 11%** • Forayed into the Mobility Business with Motorola. Commenced Operations in • Listed in NSE and BSE of India. Africa - Nigeria & Kenya. First ADC established in Chennai • Redington joins the \$1Bn • Strengthened the Mobility portfolio with BlackBerry Smartphones in • Started HP Indigo Business. India and Nokia in the Gulf Region. • #1 Distributor in India award 2008 by DataQuest. • Signup with Apple for MAC business. 11 11 11 BlackBerry. NOKIA cisco 2007 - 10



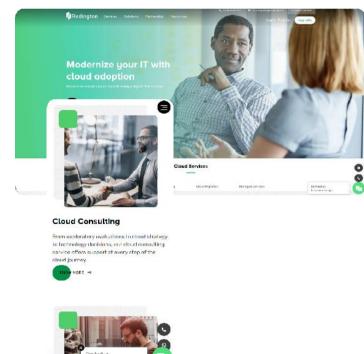
#### 2015 - 18

- Launch of Cloud Portal, our first ecommerce platform for all cloud products.
- Evolved from a promoter led to a board-governed and professionally managed organization.
- Acquisition of 70% stake in Turkey based Linkplus.
- Crossed the \$5Bn revenue mark.

#### ............................... . . . . . . . . . .

- Bought 49% stake in Arena Turkey in 2012.
- ADC started in MEA. •
- Spread across Africa with Operations in more than 18 countries.
- Standard Chartered Equity invests 11% stake.
- Started Supply Chain Business with ProConnect, a fully owned subsidiary.
- Microsoft Cloud portfolio imbibed setup platform for future cloud business with AWS, Cisco and others.
- Signed up for Apple iPhone business.

aws dudu





- Acquisition of Brightstar in Turkey.
- BPO)
- Launch of E-Commerce platform: redingtononline.com
- Expansion of Mobility Portfolio into Android with Google Pixel, Motorola and Nothing.
- New Corporate & Registered office Inauguration.
- Achieved the \$1Bn market cap.
- 2019 22

2011 - 14



- Classified by SEBI as a "LISTED ENTITY" with no promoters.
  - Incorporation of RedServe (Captive

#### 2023 - 24

- India's No 1 Distributor by VAR India.
- ISO 27001 Certification.
- Most Preferred Workplace 2023
- Awarded LinkedIn Top Companies in India 2024.
- Redington Tower in Chennai gets LEEDS Platinum certified.
- Software & Solutions business crossed \$1bn mark

#### 

 Ranked 31st among India's Most Sustainable Companies by Business World



## **Core Values**

#### Uncompromising integrity

Being open, honest and direct in our dealings

Being transparent with our communications and actions

#### **Respect and Trust**

Fostering a culture of inclusion

Ensuring fairness and dignity for all

#### **Customer centricity**

Best customer experience for the customer

Keeping customer as the centre of our business's philosophy, operations, or ideas

# Results through teamwork

Individual contribution key to our success

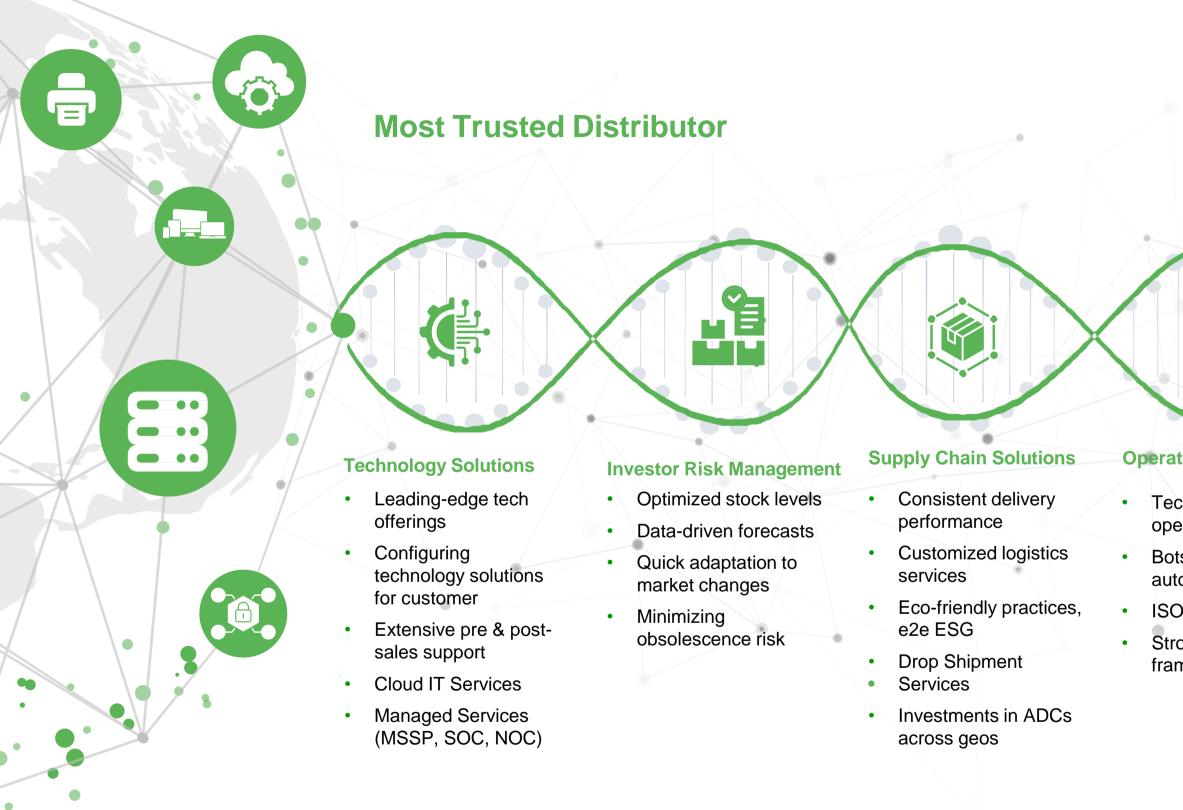
Ensure effective collaboration

#### **Strive for excellence**

High levels of ownership and commitment

Innovative, flexible and open to new ideas

## **Fundamental Drivers of Our Success**



#### **Complete Life Cycle Management**

#### **Operational Excellence**

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- Technology integrated operations
  - Bots for workflow automation
  - ISO 27001 certified
- Strong Compliance framework

#### **Financial Solution**

- Channel Financing
- Factoring
- Project Financing
- Securitization
- Customized financial plans
- Adaptive payment terms

#### **Coverage & Reach**

 Operations in 40 markets in emerging geographies 8

8

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- Partnerships with marquee brands
- Variety of channels
- Online Platform with tele-sales engine

## Portfolio

#### **End Point Solutions Group**



PCs, Laptops, Desktops, All-in-Ones, Printers, Consumables & Accessories

#### **Technology Solutions Group Mobility Solutions Group**



Networking, Software, Server & Storage, Licensing & Subscription, Enterprise **Security Solutions** 

#### **Digital Printing**



2D & 3D Printing

#### Solar



Solar Green Energy Products & Services



Smartphones

#### **Cloud Solutions Group**



Cloud Resell, Managed Services

#### **ProConnect**



Logistics, Warehousing, VAS & Transportation

#### **Ensure Services**



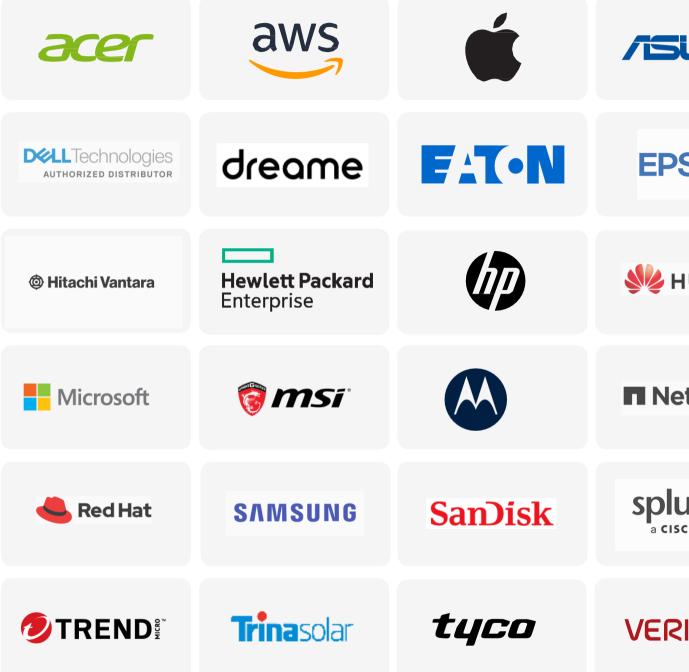
Warranty services, Infrastructure Managed Services



## Brand Collaboration

Enviable Partnerships with ~450 brands

## **Top Brands**



ius	AUTODESK	brother	Canon	<b>CISCO</b> Distributor
SON®	<b>esri</b> <sup>®</sup>	F <b>::</b> RTINET.	GIGABYTE	Google
HUAWEI	<b>Distributor</b>	Infinix	JUNIPE, Networks	Lenovo
etApp	NUTANIX	<b>ORACLE</b>   Partner		<b>PURE</b> STORAGE°
unk> sco company	SOPHOS	SYSTIMAX <sup>®</sup> COMMSCOPE	ΤΕϹΠΟ	Trellix
RITAS	<b>vm</b> ware	😯 Western Digital.	<b>C</b> FUSION	III



The Brand Names and Logos mentioned are the property of their respective owners and are used here for identification purposes only.



Maps not to scale. All data, information, and maps are provided "as is" without warranty or any representation of accuracy, timeliness or completeness.

## Route to Market

#### CHANNEL PARTNERS



#### Commercial/Enterprise IT

- System Integrators •
- **Corporate Resellers** •
- Cloud Partners & Providers •
- ISVs •
- Service Providers •



#### **Consumer IT**

- Hypermarkets
- E-tailers

## -TSG, CSG, ESG-

• Large Format Retailers

• Marketplace Players • Independent Retailers

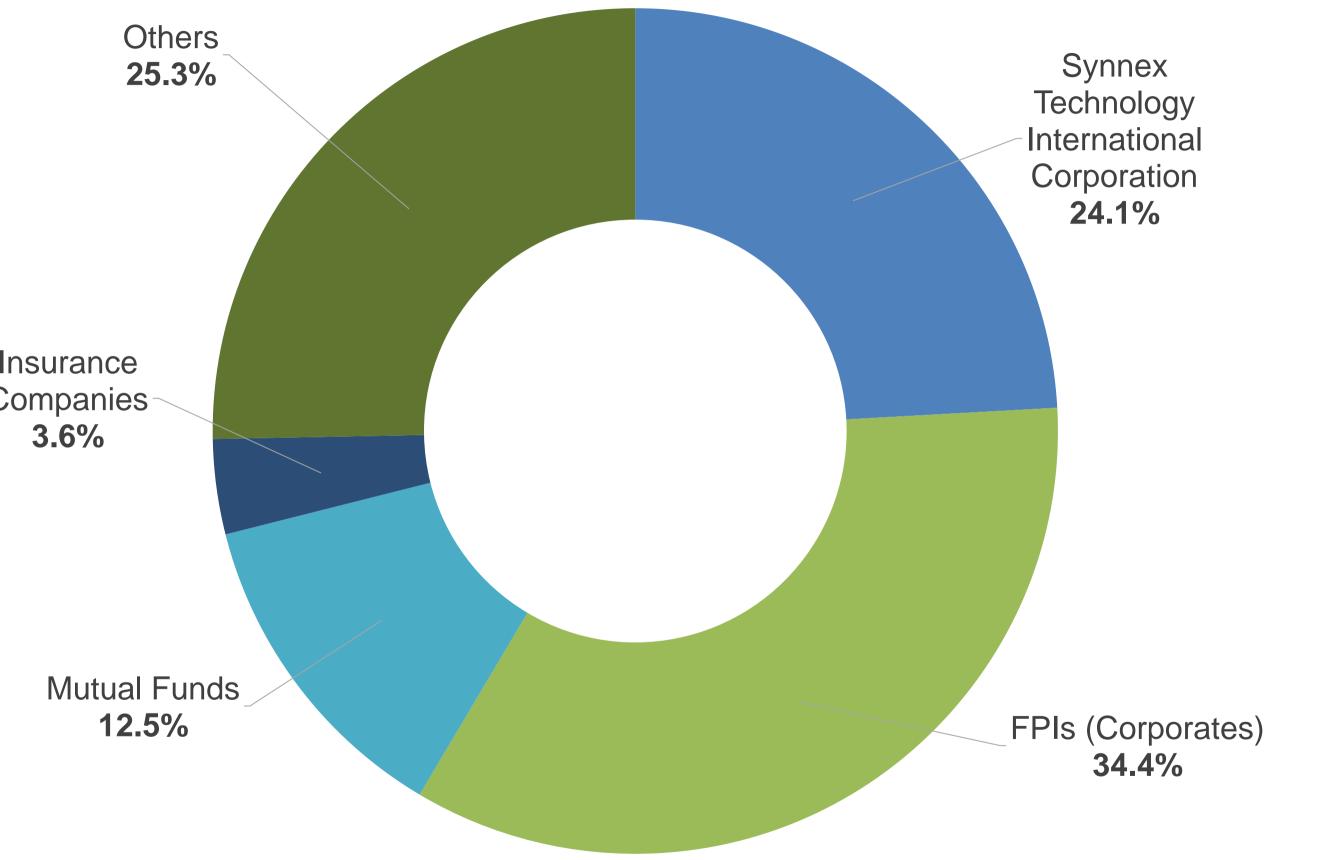


#### **Mobility**

- Large Format Retailers
- Exclusive Brand Stores
- Hypermarkets
- E-tailers
- Marketplace Players
- Telecom Channels
- Corporate Resellers

#### ESG & MSG





# Board of Directors



#### **Professor J. Ramachandran**

Chairman, Non- Executive Non Independent Director



Independent Director



Anita P Belani Independent Director



Sudip Nandy Independent Director



#### Tu, Shu-Chyuan

Non Executive Non Independent Director



Chen, Yi-Ju Non Executive Non Independent Director



S.V. Krishnan

Finance Director (Whole time – Executive Director)

## Leadership





V. S. Hariharan Group Chief Executive Officer



Ramesh Natarajan

CEO, Singapore, India & South Asia



Viswanath Pallasena CEO, Middle East & Africa



Serkan Kutlu **Global Chief Strategy** Officer





Deepak Puligadda

CEO, Redserv



S V Krishnan

Finance Director (Whole-Time)





CEO, Arena



Cem Borhan CEO, Redington Turkey

#### Soumitra Kumar Das

Global Chief Human **Resources Officer** 



Sriram Ganeshan

**Global Chief Commercial** Officer





Vijay Raghavan CEO, ProConnect

# Corporate Strategy

Re-investing profits for future, build best customer access RTMs, efficient tech platforms, and adapting to evolving business models.



#### **Sustainable Profitable** Core

Maintaining leadership position across geographies, while sustaining healthy business returns via operational efficiency and focused investment to profitable spaces.



#### **Accelerate Business** Growth

Faster adoption of subscription and consumption business, enhanced by professional services.

Localized approach for expansion in growth geographies.



#### Route to market Transformation

Segmented approach that enables high-touch coverage for large partners serving enterprise, mid-market and consumer.

Ensuring efficient reach to long tail partners through low-touch and digital platforms.



**Power of** "One Redington"

Engaging our ecosystem by co-creating distinctive initiatives and leveraging them globally as our best practices.

# Key Technology Trend

## **Technology Trends**

**GROWTH CAGR %** 

## 2025



	2024-32	
Hybrid Cloud	<b>INDIA</b> 21%	<b>MEA</b> 20%
Artificial Intillegence	INDIA 29%	<b>MEA</b> 40%
Cyber Security	<b>INDIA</b> 17%	<b>MEA</b> 17%
<b>Sustainability Tech</b>	INDIA 29%	<b>MEA</b> 26%

#### What it means for Redington

Building a diverse product portfolio catering to hybrid cloud requirements Enhancing support for cloud migration and hybrid infrastructure management

Forging alliances with Al technology providers to deliver cutting-edge solutions to customers Providing specialized technical support for AI implementation and troubleshooting

Partnering with leading cybersecurity vendors to deliver integrated security solutions Scaling up the Managed Security Services Practice (MSSP)

Expanding product catalog to include sustainable tech solutions

Establishing partnerships for responsible disposal and e-recycling



## Biz Model Trends

#### **Business Model Trends**



Subscription Model Product to Services



Work Location Hybrid work Model



## Circular Economy

Circulate Products and Material



## What it means for Redington

- Focusing on life-cycle management and expand service offerings for long-term customer success
- Leveraging on technology to embrace recurring revenue models: invest in new cloud platform, build an ISV ecosystem enabling the cloud marketplace
- Offering technology solutions for seamless collaboration in hybrid environments
- Invest in digital tools to enhance connectivity and efficiency in hybrid workspaces
- Implementing reverse logistics for efficient product return and recycling
- Promoting reuse and refurbishment to minimize environmental footprint
- Managing disposition of e-waste & support EPR\* policies for OEMs
- Forging partnerships to develop cost effective solutions and building new route to markets to serve in low-income
- Offering financing options to make products accessible to a wider audience



# Approach towards ESG

**Our ESG Credentials** 

## Our Sustainability Strategy

Our Sustainability Strategy							
Resilient Business 01	Reimagined Efficiencies 02	Responsible Business Practices 03	Redefined Value Chain Engagement 04				
1+ GW	1%	29%	70%				
Solar Capacity created in India	Renewable energy (7X Y-o-Y increase)	Women representation on Board	Trade vendors ESG aligned				
27%	17%	43%	50,000+				
Energy efficiency for customers from digital printers sold during FY24	Reduction in emissions per rupee intensity	Independence in Board composition	Beneficiaries from CSR projects undertaken during FY24				
300,000+ devices	82%	100%	1st				
End-of-life increased by at least 2 years	Global Employee Engagement Score	Oversight of ESG risks and implementation plan through ESG Committee	Winner of CSRBOX award for Integrated Village Development project with DHAN				
2 Million+	6%	100%	25,000+				
People employed through access to technology made available via our sale of devices in partnership with	Energy consumption reduced through energy efficient technologies	Training completion on ACT	hours of Skill training through COLTE in partnership with the government through Logistics Skill Council (NSDC)				

Ρ te Sa M-KOPA











## Approach towards CSR



#### Aligned to Business

Leverage business processes, key partnerships and business expertise to create maximum value in focus areas



#### Stakeholder

Develop strategy anchored on target segments such as youth, women, children with disabilities

## Our Portfolio with Breadth and Depth of Programmes



Skill to Employ

Skilling programmes in logistics & supply chain management, IT/ITeS/Emerging Technology training programmes, Solar Skill Training programme



Educate to Empower

Digital inclusion through education programmes, behavioural change on health & sanitation, promotion of art & culture

#### **Social Cause**

Solve specific problems within thematic areas such as education and livelihoods basis the most critical needs

# Key Anchors



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#### Geography

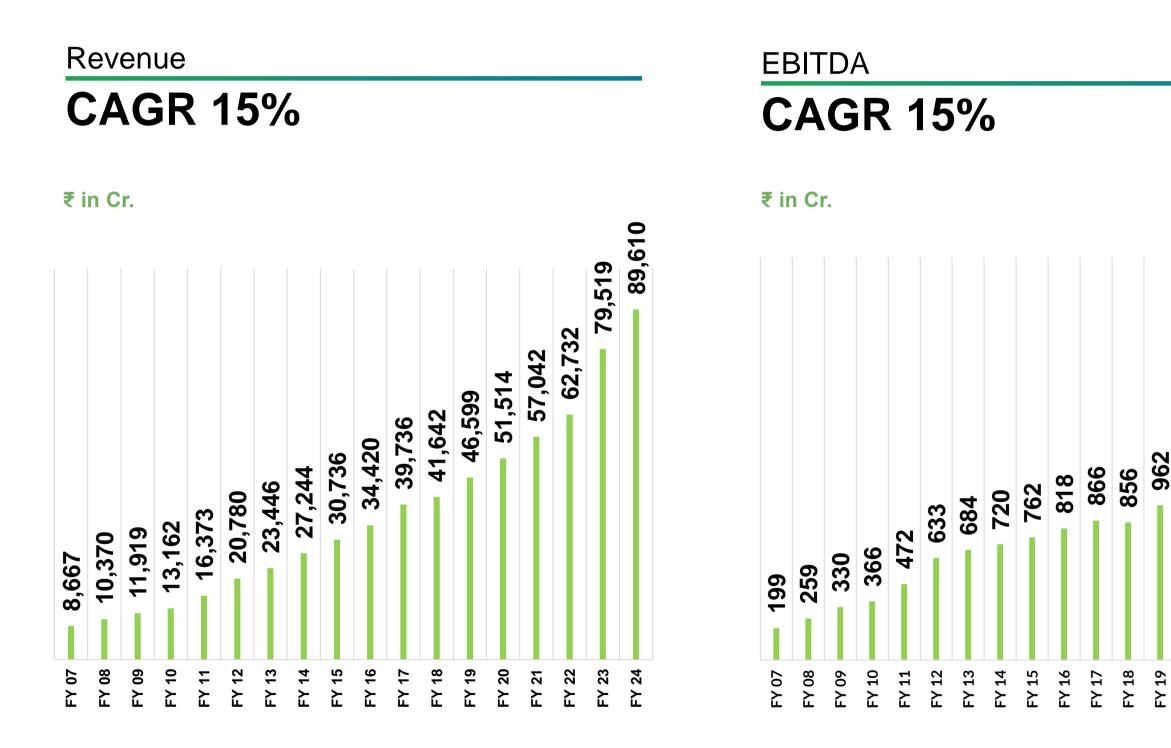
Determine strategy based on geographic needs or in alignment with needs in priority states



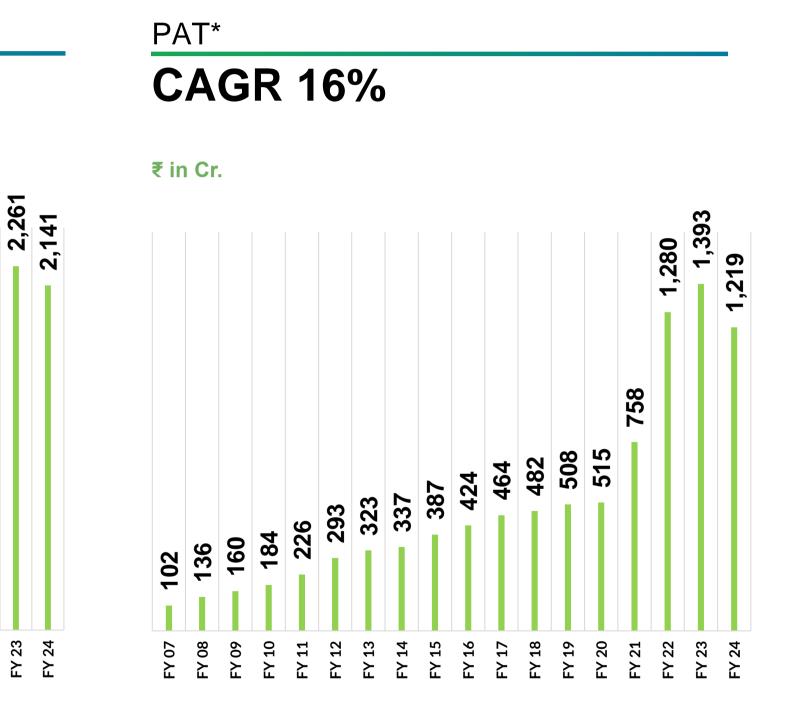
#### Social

Social progress through environmental programmes, preventive healthcare interventions, integrated village development programmes, need-based interventions aligned to disaster relief, etc.

## **Performance Since listing**



## FY24 Revenue \$10.8 Bn.



1,879

1,439

1,071

FY 20

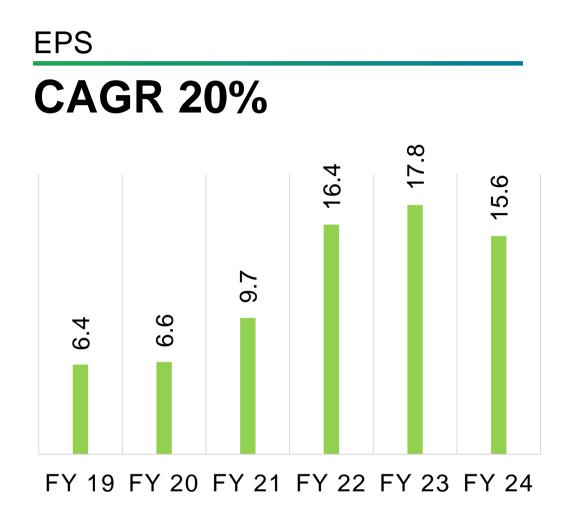
FY 21

FY 22

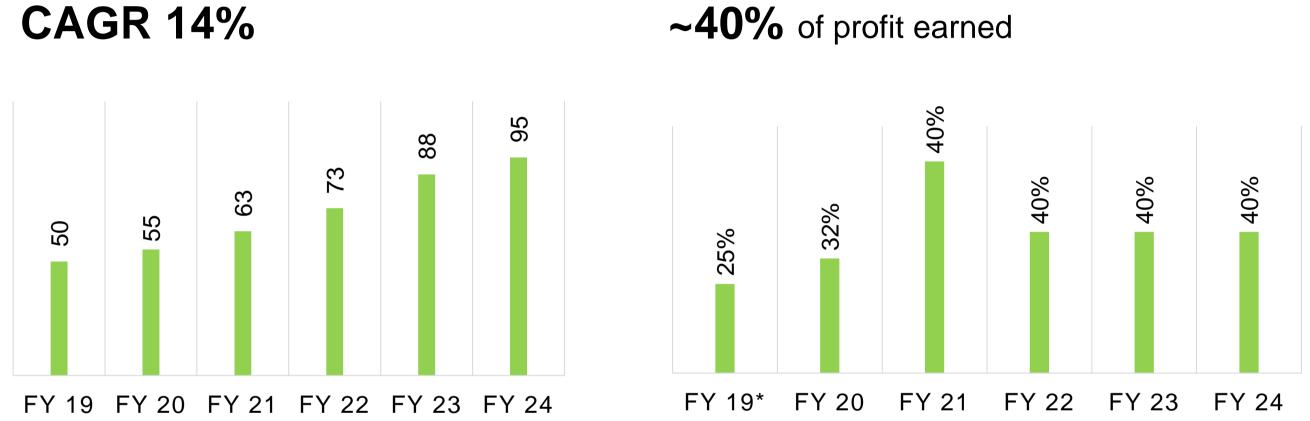
\*after minority interest



## **Shareholder Value Creation**



Book Value/Share



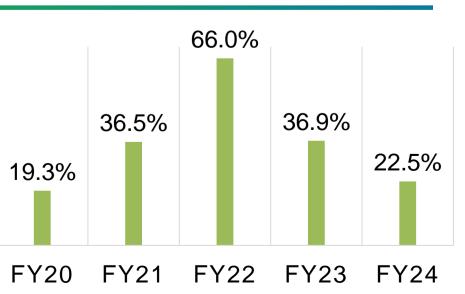
Shareholder Payout\*

 ROE
 ROCE

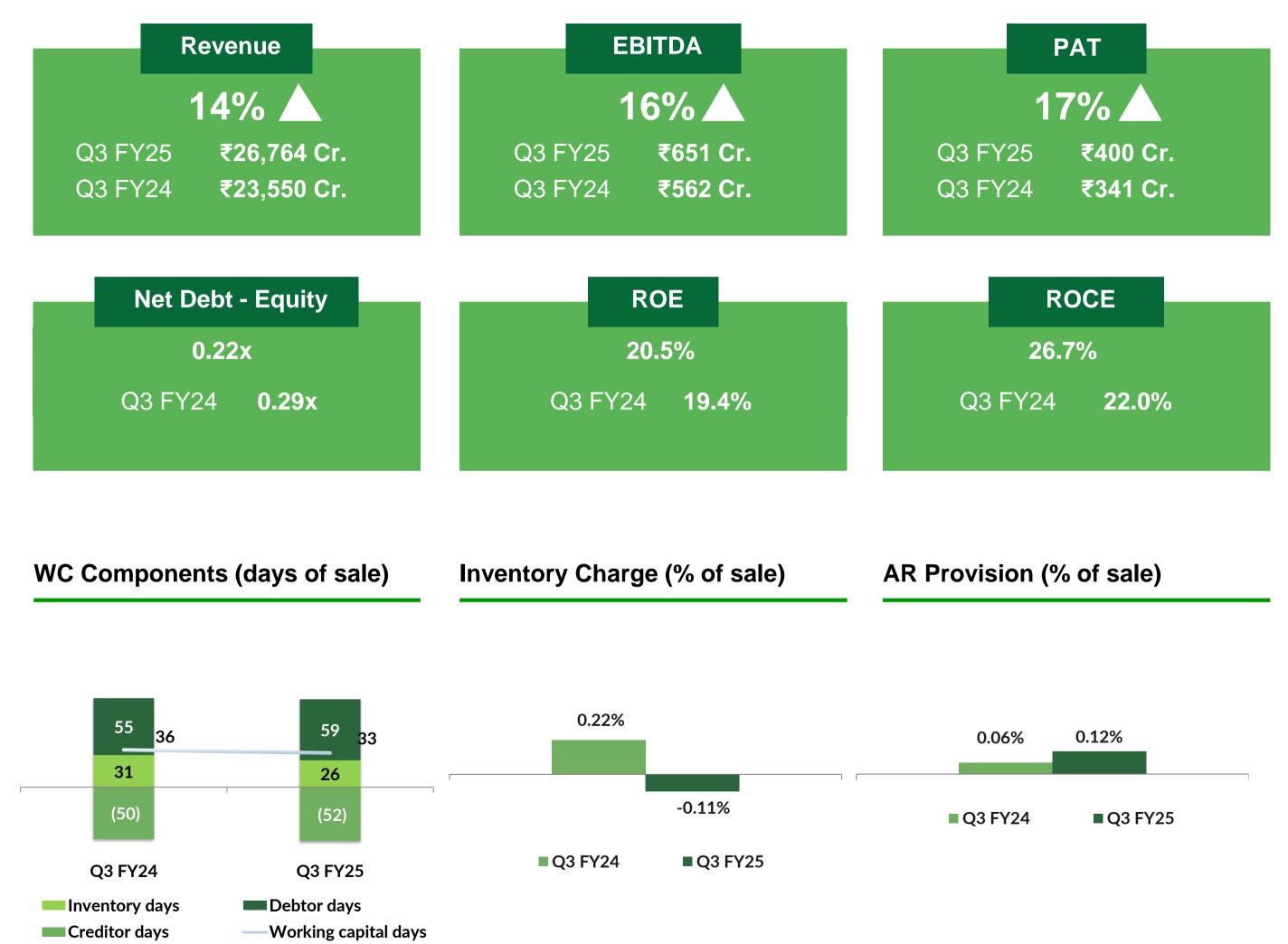
 13.7%
 12.6%
 16.5%
 24.1%
 22.2%
 17.0%
 16.9%
 19.3%

 FY19
 FY20
 FY21
 FY22
 FY23
 FY24
 FY19
 FY19
 FY20

\*Including Buyback



# Q3 FY25 Performance Snapshot



3

## Awards

## Great Place To Work® Certified MEA



