

Redington Professional Service for Cybersecurity

Redington as a global supply chain solutions provider that offers a wide range of services to its customers, including IT services, supply chain management, and after-sales services. Redington's after-sales services include repair, refurbishment, and maintenance services for a variety of Security, software, networking, Server, and Storage. Redington's service offerings are focused on delivering value to customers by providing fast, reliable, and high-quality services. Whether you are an individual or a business, Redington's service offerings can help you to get the most out of your



Security Service Offerings

- Periodic Vulnerability Assessments (quarterly, Half yearly, annual)
- Implementations (Next generation FW, Advanced Threat Prevention)
- Support: SOC Support desk, TAC Support, 24/7, remote
- Other Managed Services: DDoS, UTM, Endpoint Security, Secure Gateway
- Identity and Access Management
- SIEM Monitoring / Management
- Managed Detection and Remediation

Advantage to Partners

- *Best of Breed Solution
- *Certified Engineers
- *Implementation Services
- *Pre & Post Sales Support

Upselling & Cross - Selling to Customers

- *Consulting
- *Professional Services
- *Profession Training

Why Redington?

- *Professional Services to Partners
- *Skilled workforce to manage PS in all leading technologies
- *Possibility to White label service
- *Remote/Onsite are both available

Security Service Types

Consulting Service

- ★ Network Assessment - Evaluate your security risk & challenges and assess your network strength
- ★ Network Audit - Detailed analysis of your network efficiency, requirements, upgrades, and
- ★ installments

Periodic vulnerability assessments – Quarterly /

Support Service

- ★ **Support portal:** Quick issue logging via email communication
- ★ **24/7 functionality:** We offer 8/5 or 24/7 assistance as per the customer requirement
- ★ **TAC Help desk phone number:** To connect instantly for high-priority cases
- ★ **Key Performance Index:** Measurement of CSAT, response time, resolution, quality analysis, reviews, technical readiness
- ★ **Service Level Agreement:** Maintain OEM standards, Customer expectations, Priority levels, SOW, Escalation Matrix, TAC Contact details, T&C
- ★ **Support Escalation Matrix:** Covered in SLA Support Specialist -> TAC Lead -> TAC Manager
- ★ **Certified Support Specialists:** Skill levels maintained through regular training programs followed by certifications
- ★ **Ready Lab Set-up:** Built as per OEM standards for internal training, practice and replicating customer environment for troubleshooting.

Deployment Service

- ★ Implementation
- ★ Migration
- ★ Deployment

Security Portfolio



Strata (NGFW)
Panorama
Prisma Access
Cortex XDR/EPP
Prisma Cloud
XSOAR



FortiClient EMS
FortiGate Firewall
FortiManager
FortiAnalyzer
FortiEDR
FortiWeb
FortiAuthenticator



XG Firewall /UTM
Intercept X Advanced
Encryption
With XDR
Sophos Email
Central Device Encryption
Cloud Optix



Worry Free
CAS
Email Security
Apex One
Deep Security /Workload
security
Vision One
Endpoint Encryption



Email Security Gateway
Essentials
Phishline
Sentinels
Cloud to Cloud Backup
Cloud Archival Service
WAF
Waf-As-A-Service
Content shield
Cloud Gen Access
Cloud Gen Firewall
Web Security Gateway



Endpoint Protection
Data Loss Prevention
Encryption
EDR
Network DLP
Secure Web Gateway
CASB
SIEM



SecurID, IAM



Firewall Wireless



KACE Unified Endpoint Mgmt.



InfranoIMS

Case Studies

Panasonic

Client Panasonic chose us for implementing Palo Alto at one of their largest & critical manufacturing facilities at Jhajhar

Solution The automated manufacturing facility that used advanced robotics was to be protected from their other IT infrastructure. It required complex API integration and positioning of the firewall at an unusual location in the network layer.

Leading KPO

Client One of the largest KPO across the Globe chose us to migrate their on-premises devices to the cloud for their global operations spread across 10 locations

Solution The trickiest part was that they wanted dual redundancy on the cloud for their VPN users. We migrated their cisco: firewall for Cincinnati in 2 hours: around 2,000 policies and 10,000 live users

Power Grid

Client A critical government subsidiary wanted a power Grid for their project POSCO, used to calculate energy and power resources consumed in metro cities and other classified projects

Solution The major challenge was that we did not have onsite access to the complex & critical nature of the deployment. We managed to migrate checkpoints configuration to Palo Alto on time at every location.

Key Engagements



For Enquiry Please Contact:
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